

# SAMANDEEP KAUR

[samandeepkaur301103@gmail.com](mailto:samandeepkaur301103@gmail.com)

226-883-2086

## EDUCATION

---

Computer Programming, Algonquin College, Ottawa, Ontario

- Dean's Honor's List
- GPA 4.0/4.0

## PROGRAM-RELATED SKILLS

---

- Programming Languages: Java, SQL, HTML, CSS, JavaScript, PHP, Python
- Operating Systems: Windows 7, Windows8, Windows 10, Linux, Ubuntu
- Databases: MySQL, SQL Server, Oracle
- Software Tools: Eclipse, VMWare Workstation, XAMPP, MySQL Workbench, Oracle SQL Server

## ADDITIONAL SKILLS

---

- Ability to communicate clearly with team members and supervisors in a professional environment
- Analytical and critical thinking skills
- Time management skills developed by doing two part-time jobs while attending the college
- Cooperative and supportive team player
- Languages: Fluent in English and Punjabi

## ACADEMIC PROJECTS

---

### Forum Website – Web Development

- Designed a coding forum website using PHP, HTML, Bootstrap
- Designed and implemented the user registration and login system
- Created a discussion board system that allows users to create new threads, reply to existing threads and follow discussions

## WORK EXPERIENCE

---

### Team Member

Tim Hortons, Ontario

- Contributed effectively as a valuable team member in a fast-paced and customer-focused setting
- Help customers in placing orders accurately using strong communication skills to maintain a positive and welcoming environment
- Showed flexibility by switching between various roles including cashier, food and drink preparation, and cleaning to create a well-organized and productive work atmosphere

### Front-Desk Agent

Choice Hotels, Ontario

- Demonstrated excellent communication skills by effectively answering queries, sharing details about hotel amenities and nearby attractions, ensuring great customer service
- Managed reservations, check-ins, and check-outs using organizational skills to ensure a smooth and efficient guest experience
- Responded phone calls, promptly, addressing guest inquiries, and fulfilling requests in a timely and polite manner

## **CERTIFICATIONS**

---

- Java Programming
- Front End Development
- Programming with Python